

Refund Policy

This policy applies to all Council and District level events.

Initial deposits, if applicable, are non-refundable.

Paid registrations can be transferred to another Participant of the same type who was not previously registered to attend.

Individuals who cancel their reservation 30 days or more before the reservation/event date will receive a full refund less a 10% administrative fee.

Cancellations between 29 and 15 days before the event, will receive a 50% refund of all fees paid (minus, if applicable, any non-refundable deposits).

No refunds will be provided for cancellations 14 days or less before the event. *

Refund requests must be submitted to the Pacific Crest Council within 30 days of the conclusion of the event. All refund requests should be submitted to billing@pccscouting.org

**Refunds will be considered if the participant in question finds themselves in one of the following circumstances.*

- A. The family moves out of the council.
- B. There is a death or serious illness in their immediate family requiring their attendance.
- C. They become ill and are unable to attend.
- D. The Participant becomes ill while attending the event and is sent home by their unit leadership or event medical personnel.

If an event is cancelled or postponed and the participant cannot attend on an alternate date, 100% of the fee will be refunded.

Please note: Approved refunds will be processed within 30 days after the event has concluded. Funds will be paid by check to the original payor. Refunds may also be credited to unit accounts.

March 6, 2025